

APJCC REFUND POLICY- WELLNESS DEPARTMENT

Wellness Classes and Programs

1. No refund or transfer will be issued for not showing up to a class.
2. No refunds are available for any American Red Cross classes.
3. If the cancellation affects our ability to hold the class, the refund will not be issued until the spot is filled by a new participant.
4. For cancellations made 14 days prior to the start of the course, a refund may be issued less 10% of the original purchase price.
5. For cancellations due to illness or physical limitation, a physician's letter is required. Depending on the severity of the illness or physical limitation, and according to the physician's letter;
 1. The expiration date may be extended.
 2. The remaining program fees may be transferred to another program within the Wellness Department.
 3. A refund may be issued, this decision is at the discretion of the Director of Wellness

Individual Wellness Session Packages

1. No refund or transfer will be issued for not showing up to a session.
2. For cancellations made within 14 days of the original date of purchase, a refund will be issued less 15% of the original purchase price.
3. To cancel an appointment without charge, you must contact your instructor at least 24 hours before your scheduled appointment. If you fail to cancel at least 24 hours in advance, you will be charged for the full session.
4. It is very important to arrive on time for your appointment. If you arrive late, you will be charged for the full session, even though you may not receive the full amount of time.
5. For cancellations due to illness or physical limitation, a physician's letter is required. Depending on the severity of the illness or physical limitation, and according to the physician's letter;
 1. The expiration date may be extended.
 2. The remaining program fees may be transferred to another program within the Wellness Department.
 3. A refund may be issued, this decision is at the discretion of the Director of Wellness.